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New Call Center Scheduler™ Yields Rapid ROI

Call Center Scheduler's new version 4.0.14 makes scheduling software a no-brainer for companies with small to medium-sized call centers that until now couldn't justify the investment.

"We've found Call Center Scheduler to be reliable technology built on call center-savvy principles," said Cheri Corless, Call Center Director of SpeedFC in Dallas, Texas.

"Moreover, it's in a price range that makes it a wise investment for call centers of all sizes. We have achieved a return on the investment within six months although we only have 32 agents. Procedures that formerly took us 8 hours now take 30 minutes thanks to this software."

"Our goal with Call Center Scheduler is to use the knowledge we have gained as call center managers and consultants to provide a practical, affordable alternative for effective scheduling," says Call Center Scheduler President Wayne Shaw. "The most recent ROI scenario we developed for a call center with 42 agents yielded an ROI in six weeks."

Call Center Scheduler: 1-866-222-2363
www.callcenterscheduler.com